

Order and Delivery Information at your Fingertips!



Dow.com provides an enhanced digital experience to help you manage your business

Dow.com offers an enhanced capability to deliver the order information you need most – wherever and whenever you need it. This one-stop, self-serve order management capability offers **convenience** by having all your order information available at any time, **access** to history and order and delivery documents, and **control** in managing your account balances and profile preferences.

The powerful advantages of Order Management on Dow.com include:



Order information online at any time. No more searching or calling or reaching out for order information. Order details such as status, product details, date, price and more are now available in one spot.



Easy access to documents. Order Management on Dow.com provides easy access to safety data sheets, certificates of analysis, packing lists, invoices, order acknowledgments and delivery notes.



Account details at a glance. Financial management is now easier with the ability to see current account balances, past due balances, and total balances for any account on Dow.com.



Invoice data quickly accessible. Invoice details, numbers and status are searchable seven days a week, twenty-four hours a day.



User Profiles managed effortlessly. Customers can manage their preferences in their personal account profile, enabling them to opt-in to receive emails from Dow about news, events and products.



Track your shipment in real time. Delivery information includes a delivery tracking button which allows customers to see milestones and shipment location while in transit. This is available for select customers.



DOW

We are excited to offer these additional capabilities and to show you how useful it can be to help manage your business. For more information about Order Management on Dow.com, contact us at fdigcom@dow.com.