

## **Dow Performance Silicones**

# **Building the Future - Panel Case**

Case Study: Water Repellents for FRC Boards





# Challenge

A large building panel OEM in Korea was having difficulty properly hydrophobing its autoclaved fiber reinforced cement (FRC) boards. It tried different types of organic and inorganic hydrophobic materials with no satisfactory results.

## Solution

Dow visited the customer's location several times to conduct trials and gain an understanding of the customer's needs. After extensive testing and trials, our solutions team was able to identify the physical and performance properties the new product would require and align these requirements with capabilities of an existing product.

The Dow team identified a product that, although had never been used in this application, could be used to successfully hydrophobe the FRC boards. It was an innovative application of an existing product that allowed the OEM manufacturer to meet cost goals and deliver the results needed. In addition to the material, the building panel OEM required the application expertise and an equipment partner to implement full production.

## Country

Korea

### Products\*

DOWSIL™ Water Repellents

## **Key Participants**

- Building panel OEM in Korea
- Dow

\*Prior to February 2018, products listed were branded as Dow Corning.

Unlike many product providers, Dow was open to the idea of collaborating as an equipment partner. The Dow team embraced the new solution business model, and a proposal was drawn up that mutually benefited the customer and Dow.

#### Result

Five years later, the customer maintains a competitive advantage in the market and purchases 100% of its water repellents from Dow.

# Contact Us

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Dow has sales offices, manufacturing sites and science and technology laboratories around the globe. Find local contact information at **consumer.dow.com/ ContactUs.** 

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30023848 Form No. 63-6348-01 A