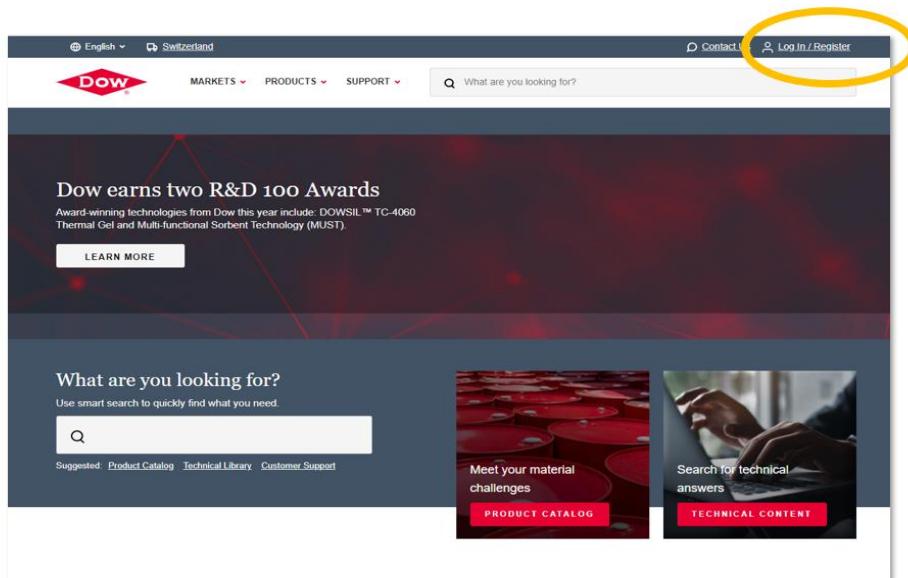


COMO ACESSAR DOW.COM

Entre em DOW.COM e coloque as suas credenciais.



English Switzerland

Log In / Register

Dow

MARKETS PRODUCTS SUPPORT

What are you looking for?

Dow earns two R&D 100 Awards

Award-winning technologies from Dow this year include: DOWSIL™ TC-4060 Thermal Gel and Multi-functional Sorbent Technology (MUST).

LEARN MORE

What are you looking for?

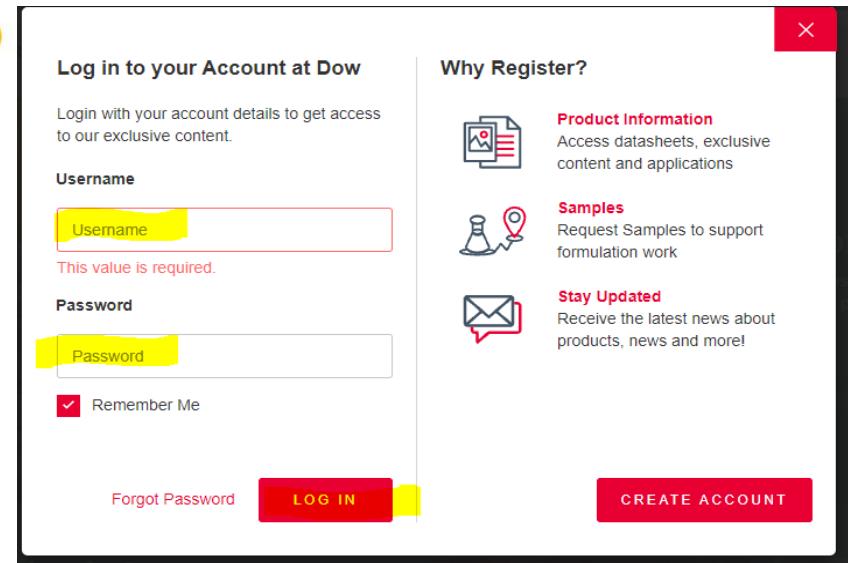
Use smart search to quickly find what you need.

PRODUCT CATALOG

MEET YOUR MATERIAL CHALLENGES

SEARCH FOR TECHNICAL ANSWERS

Suggested: Product Catalog Technical Library Customer Support



Log in to your Account at Dow

Login with your account details to get access to our exclusive content.

Username

Username

This value is required.

Password

Password

Remember Me

Forgot Password

LOG IN

Why Register?

Product Information
Access datasheets, exclusive content and applications

Samples
Request Samples to support formulation work

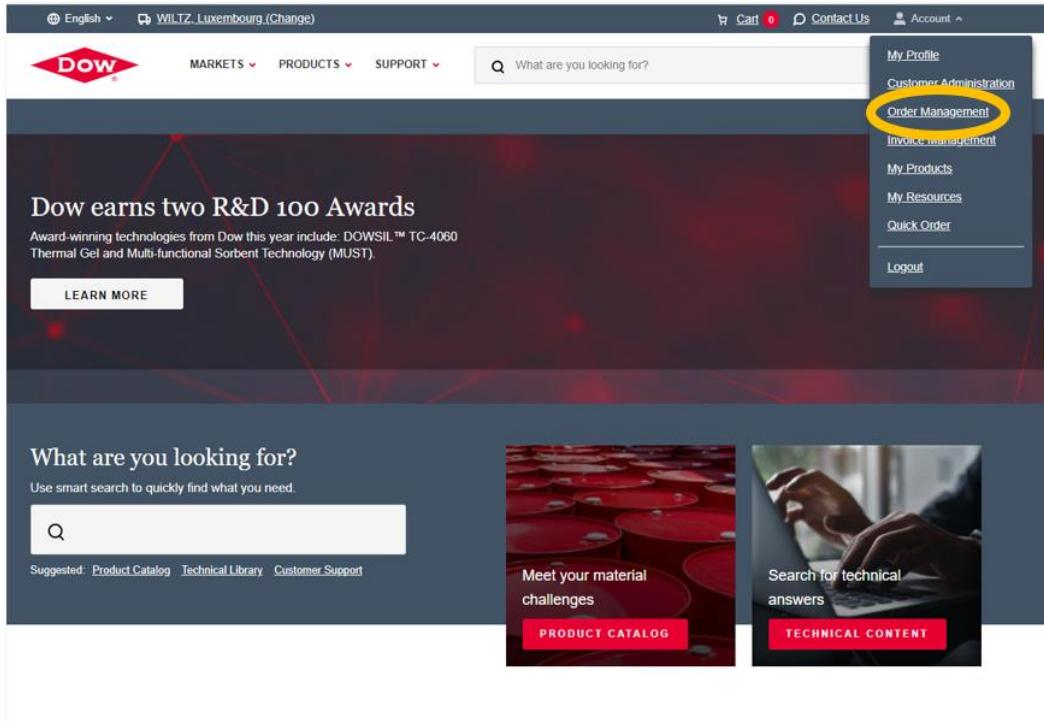
Stay Updated
Receive the latest news about products, news and more!

CREATE ACCOUNT



DOW.COM – BENEFÍCIOS DO GERENCIAMENTO DOS PEDIDOS

- Acesso 24/7, fornece as informações dos pedidos e das entregas.
- Visualização e acesso aos documentos dos pedidos de exportação.
- Possibilita o acompanhamento de remessas em tempo real.
- Exibe uma lista de contatos internos da Dow.



The screenshot shows the Dow.com homepage. At the top, there are language and location dropdowns (English, WILTZ, Luxembourg), a cart icon (Cart 0), a contact link (Contact Us), and an account link (Account). The main navigation menu includes MARKETS, PRODUCTS, and SUPPORT. A search bar is present with the placeholder "What are you looking for?". On the right, a vertical sidebar menu lists: My Profile, Customer Administration, **Order Management** (which is circled in yellow), Invoice Management, My Products, My Resources, Quick Order, and Logout. The main content area features a banner about Dow earning two R&D 100 Awards, followed by a search bar and two promotional boxes: "Meet your material challenges" (Product Catalog) and "Search for technical answers" (Technical Content).



VISÃO GERAL DOS PEDIDOS

Dentro da tela de gerenciamento de pedidos, você pode:

- Ver todos os pedidos que estão no nosso sistema e o status deles.
- Fazer a busca pelo número da PO.
- A data do pedido é a data em que você fez o pedido.

The screenshot shows the 'Order Management' section of a software application. At the top, there are navigation links: 'My Profile' (circled in yellow), 'Order Management' (highlighted in red), 'Invoice Management', 'My Products', 'My Resources', and 'Admin'. Below these are sub-links: 'Order Management' (highlighted in red), 'ORDERS' (underlined), and 'DELIVERIES'. To the right are 'Quick Links' and 'My Contacts'. A yellow circle highlights the '7 Orders Found' message above the search bar. Another yellow circle highlights the 'Order Date' column in the table. The table has columns for Order Date, Order Status, Items, and Company Address. The 'Order Date' column shows dates from February 2022 to March 2022. The 'Order Status' column shows various status codes. The 'Items' and 'Company Address' columns are mostly redacted. A 'Sort' button is at the top right of the table area. A small info icon is in the top right corner of the main content area.

Order Date	Order Status	Items	Company Address
07 Feb 2022			
11 Feb 2022			
25 Feb 2022			
25 Feb 2022			
01 Mar 2022			
01 Mar 2022			
01 Mar 2022			



VISÃO GERAL DOS PEDIDOS - Continuação

- Clicando no número do pedido de compra, você terá acesso aos detalhes específicos do pedido. (ORDER ACK = Order Acknowledgment)
- A data na confirmação do pedido pode ser diferente da data de entrega solicitada. Isto acontece freqüentemente logo após a colocação de seu pedido no sistema e pode ser por inúmeras razões.
- Precisamos de 24-48H para confirmar a data final de entrega. Se você ainda tiver dúvidas sobre as datas de entrega, por favor entre em contato com DOW.

The image shows a screenshot of a web-based order management system. At the top, a header bar displays '7 Orders Found' and a search bar with 'Enter P.O. No.' and a dropdown menu set to 'P.O. number'. Below the header are buttons for 'Download Order' and 'Edit', and a 'View All' button with a checked 'Open Orders' option. The main area displays a table of orders with columns: Delivery Address, P.O. number (circled in yellow), Order No., Order Date, Order Status, Items, and Company Address. A yellow arrow points from the circled 'P.O. number' column to a detailed view of an order. The detailed view for 'Order 113484727' shows sections for 'Delivery Address', 'Company Payer', and 'Item 10'. Item 10 is marked as 'IN PROCESS'. To the right of the detailed view, there are buttons for 'REORDER' and 'CHANGE ORDER', and fields for 'Order Date' (11 Feb 2022) and 'Order Type' (Standard Order).



VISÃO GERAL DAS ENTREGAS

Todos as ENTREGAS PENDENTES podem ser encontradas aqui.

O status da entrega é definido por:

- Data planejada do envio.
- Data de entrega.

Uma entrega pode ter o STATUS:

- PREPARANDO PARA ENVIO: Todos os preparativos estão sendo feitos para o carregamento e a partida.
- EM TRÂNSITO: Seu pedido está fisicamente a caminho.
- ENTREGUE: Seu pedido chegou ao destino.

Order Management ORDERS **DELIVERIES** Quick Links My Contacts ⓘ

Delivery Addresses Company Addresses Delivery Status Delivery Date Sort

18 Deliveries found

Enter Delivery No. Delivery No. ▾

[Download Delivery Results](#) [Edit](#)

Delivery Address	P.O. number	Delivery No.	Delivery Date	Status	Shipment No.	Company Address
-----	-----	-----	-----	-----	-----	-----
-----	-----	-----	-----	-----	-----	-----
-----	-----	-----	-----	-----	-----	-----
-----	-----	-----	-----	-----	-----	-----



VISÃO GERAL DAS ENTREGAS - Continuação

Clicando no pedido de compra, você obtém os detalhes da entrega.

Aqui você pode encontrar:

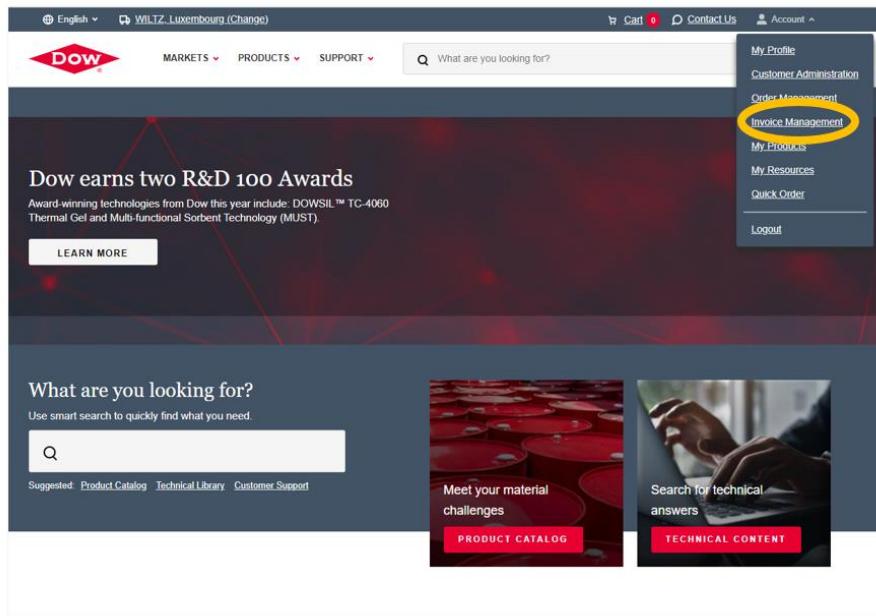
- Nota de entrega.
- Lista de embalagem.
- Ficha de Segurança.
- Certificado de Análise (CoA).

O rastreamento de remessas em tempo real também está disponível para clientes selecionados.

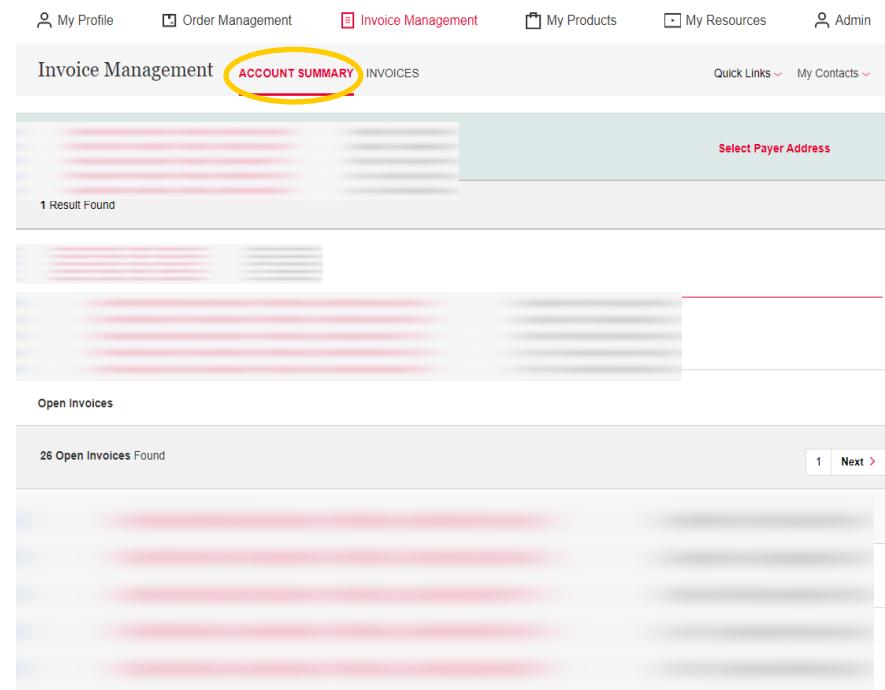


GERENCIAMENTO DE FATURAS

Com as mesmas etapas, pode-se ter uma visão geral de todas as faturas: As em aberto e as pagas.



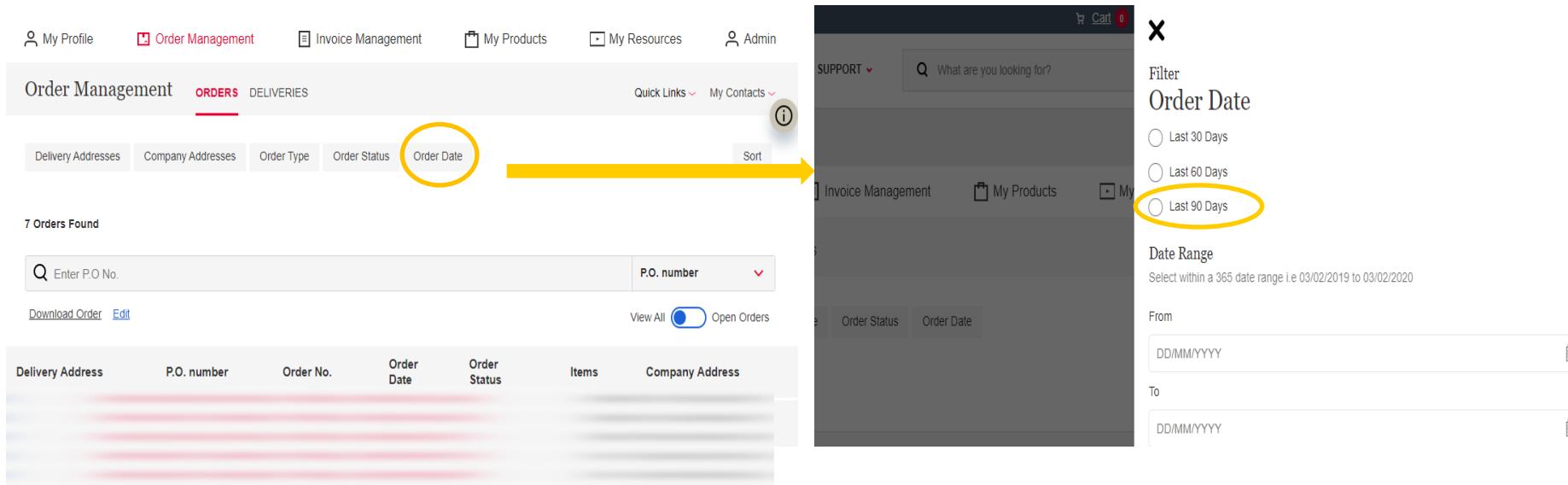
The screenshot shows the Dow website homepage. At the top, there is a navigation bar with links for English, WILTZ: Luxembourg (Change), Cart (0), Contact Us, and Account. Below the navigation bar, the Dow logo is displayed. The main content area features a dark background with red highlights. A banner at the top left announces "Dow earns two R&D 100 Awards" and lists "DOWSIL™ TC-4060 Thermal Gel and Multi-functional Sorbent Technology (MUST)". Below this, there is a "LEARN MORE" button. A search bar with the placeholder "What are you looking for?" is located in the center. Below the search bar, there is a "Use smart search to quickly find what you need." message. A "Suggested" section lists "Product Catalog", "Technical Library", and "Customer Support". On the right side, there are two call-to-action buttons: "PRODUCT CATALOG" and "TECHNICAL CONTENT".



The screenshot shows the "Invoice Management" section of the website. At the top, there are links for "My Profile", "Order Management", "Invoice Management" (which is highlighted with a yellow circle), "My Products", "My Resources", "Quick Links", and "My Contacts". The "Invoice Management" section is titled "Invoice Management" and includes tabs for "ACCOUNT SUMMARY" (which is circled in yellow) and "INVOICES". Below these tabs, there is a message "1 Result Found" and a list of open invoices. The "Open Invoices" section is titled "Open Invoices" and shows "26 Open Invoices Found". A navigation bar at the bottom right shows "1" and "Next >".

CONFIGURAÇÃO DOS FILTROS

A configuração inicial do site mostra os últimos 30 dias, mas você pode visualizar até 90 dias aplicando filtros nas datas e materiais específicos, ou selecionar uma data personalizada dentro de 365 dias.



The image shows a screenshot of a web application's Order Management section. At the top, there are navigation links: My Profile, Order Management (highlighted in red), Invoice Management, My Products, My Resources, and Admin. Below this, the main header includes 'Order Management', 'ORDERS' (highlighted in red), and 'DELIVERIES'. A 'Quick Links' dropdown is open, showing 'My Contacts'. On the right, there are 'Cart' (0), 'SUPPORT', and a search bar with the placeholder 'What are you looking for?'. The main content area shows a table with 7 Orders Found. The columns are: Delivery Address, P.O. number, Order No., Order Date, Order Status, Items, and Company Address. A 'Sort' button is located to the right of the table. A yellow arrow points from the 'Order Date' button in the main header to a modal window on the right. The modal has a close button (X) and a title 'Filter Order Date'. It contains three radio buttons: 'Last 30 Days', 'Last 60 Days', and 'Last 90 Days', with 'Last 90 Days' being highlighted with a yellow circle. Below this is a 'Date Range' section with a note: 'Select within a 365 date range i.e 03/02/2019 to 03/02/2020'. It includes 'From' and 'To' fields with date pickers.



EXPORTE PEDIDOS, ENTREGAS & FATURAS PARA O EXCEL

É possível configurar e gerar um relatório com as informações da sua conveniência exportando os dados para o Excel.

Este relatório irá fornecer:

- Visibilidade detalhada sobre o pedido/entrega.
- Mais opções para manipular as informações necessárias.

The screenshot shows the Order Management interface with the 'ORDERS' tab selected. A search bar at the top has 'Enter P.O. No.' and a dropdown set to 'P.O. number'. Below the search bar, there are buttons for 'View All' and 'Open Orders'. A yellow circle highlights the 'Download Order' button, and a yellow arrow points to a detailed configuration dialog box titled 'Create Your Downloadable Order Document'. The dialog box contains a 'Save as Default' checkbox and a grid of checkboxes for selecting export fields. The selected fields are indicated by checked checkboxes. A red 'Download' button is at the bottom right of the dialog box.

Order Management ORDERS DELIVERIES

Quick Links My Contacts Admin

Delivery Addresses Company Addresses Order Type Order Status Order Date Sort

7 Orders Found

Enter P.O. No. P.O. number

View All Open Orders

Download Order Edit

Create Your Downloadable Order Document

At least one option must be selected in order to export

Save as Default

PO Number Order Type Line Item Order Number
 Requested Delivery Date Order Entry Date Item Status Total Item Quantity Ordered
 Material Description Confirmed Quantity Material Number Sales Unit of Measure
 CMIR Part Number Line Item Net Value Unit Price Customer Specifications
 CMIR Description Currency Sold To Name Planned Ship Date
 Ship To Number Ship To Name Estimated Delivery Date Sold To Number
 Forwarding Agent Color Code Contract Number Planned Ship Date
 Source Plant Inco Terms (Inco 1 and 2) End User Number

Download

