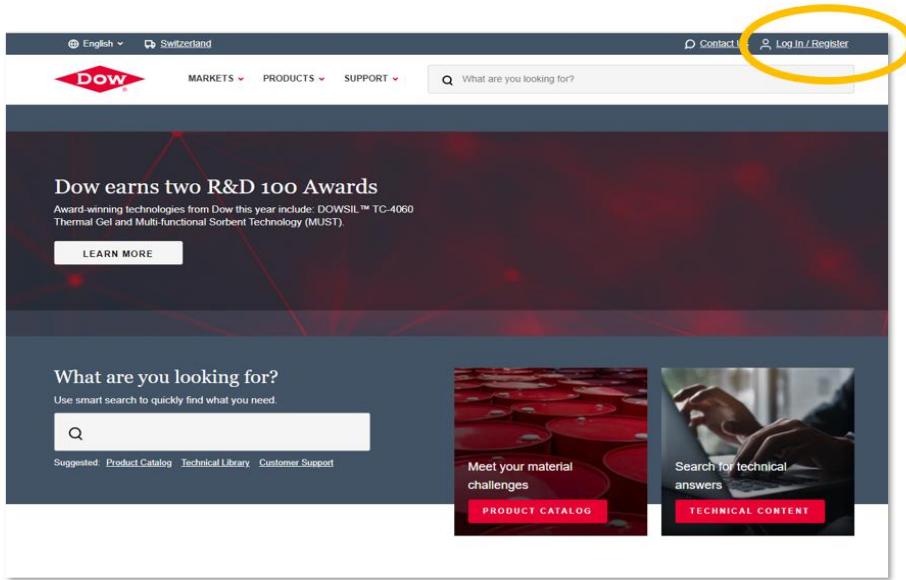
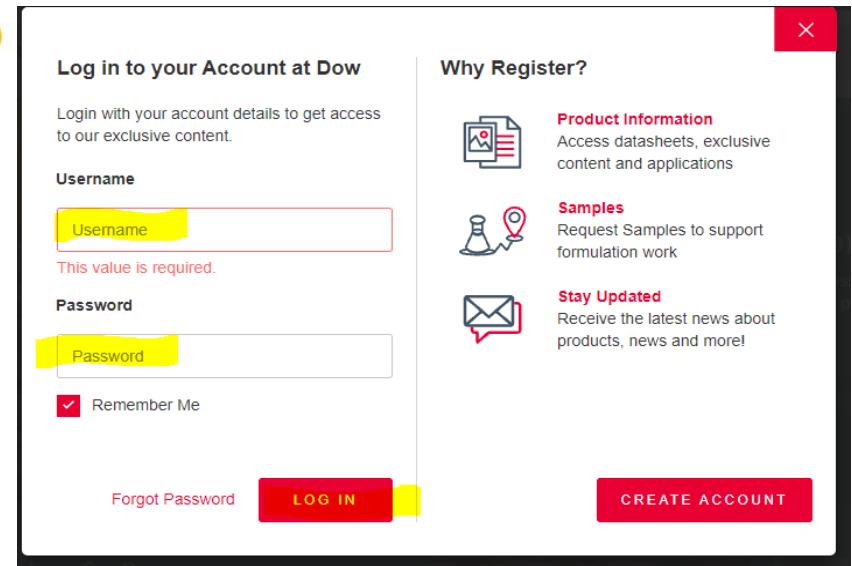


CÓMO ACCEDER A DOW.COM

Inicie una sesión en DOW.COM y introduzca sus credenciales.



The screenshot shows the Dow.com homepage. At the top, there are language and location dropdowns (English, Switzerland). Below them are navigation links: MARKETS, PRODUCTS, SUPPORT, and a search bar with the placeholder "What are you looking for?". A yellow circle highlights the "Log In / Register" link in the top right corner. The main content area features a banner about Dow earning two R&D 100 Awards, followed by sections for searching products and technical content.



The screenshot shows the "Log in to your Account at Dow" page. It includes a "Why Register?" sidebar with icons for Product Information, Samples, and Stay Updated. The main form has fields for Username (highlighted in yellow) and Password (highlighted in yellow), both marked as required. There is also a "Remember Me" checkbox, a "Forgot Password" link, a red "LOG IN" button, and a "CREATE ACCOUNT" button.

Log in to your Account at Dow

Login with your account details to get access to our exclusive content.

Username

Username

This value is required.

Password

Password

Remember Me

[Forgot Password](#) **LOG IN** [CREATE ACCOUNT](#)

Why Register?

- Product Information**
Access datasheets, exclusive content and applications
- Samples**
Request Samples to support formulation work
- Stay Updated**
Receive the latest news about products, news and more!



DOW.COM – VENTAJAS DE LA GESTIÓN DE LOS PEDIDOS

- Acceso 24/7, que proporciona información sobre los pedidos y las entregas.
- Visualización y acceso a los documentos de los pedidos de exportación.
- Permite el seguimiento de los envíos en tiempo real.
- Muestra una lista de contactos internos de Dow.

The screenshot shows the Dow.com homepage. At the top, there are language and location dropdowns (English, WILTZ, Luxembourg), a search bar, and a navigation bar with links for Markets, Products, Support, and a search icon. On the right side, there is a user account menu with options like My Profile, Customer Administration, and Order Management (which is circled in yellow). The main content area features a banner about Dow earning two R&D 100 Awards, followed by a search bar and two promotional boxes for Product Catalog and Technical Content.



RESUMEN DEL PEDIDO

Dentro de la pantalla de gestión de pedidos, puede:

- Ver todos los pedidos que están en nuestro sistema y su estado.
- Buscar por número de pedido.
- La fecha del pedido es la fecha en la que usted realizó el pedido.

The screenshot shows a user interface for managing orders. At the top, there is a navigation bar with links: My Profile, Order Management (which is highlighted with a yellow circle), Invoice Management, My Products, My Resources, and Admin. Below the navigation bar, the title "Order Management" is displayed, followed by tabs for "ORDERS" (which is selected and highlighted with a red underline) and "DELIVERIES". To the right of these tabs are "Quick Links" and "My Contacts". A search bar at the top right contains the placeholder "Enter P.O. No." and a dropdown menu set to "P.O. number". Below the search bar, there are buttons for "Download Order" and "Edit". On the far right, there is a toggle switch labeled "View All" and "Open Orders". The main content area displays a table of 7 orders. The columns are: Delivery Address, P.O. number, Order No., Order Date, Order Status, Items, and Company Address. The "Order Date" column is circled with a yellow oval. The data in the table is as follows:

Delivery Address	P.O. number	Order No.	Order Date	Order Status	Items	Company Address
[REDACTED]			07 Feb 2022			
[REDACTED]			11 Feb 2022			
[REDACTED]			25 Feb 2022			
[REDACTED]			25 Feb 2022			
[REDACTED]			01 Mar 2022			
[REDACTED]			01 Mar 2022			
[REDACTED]			01 Mar 2022			



RESUMEN DEL PEDIDO - Continuación

- Si hace clic en el número de pedido, podrá acceder a los detalles específicos del mismo. (ORDER ACK = Acuse de recibo del pedido).
- La fecha que figura en el acuse de recibo del pedido puede diferir de la fecha de entrega solicitada. Esto suele ocurrir poco después de introducir el pedido en el sistema y puede deberse a varias razones.
- Necesitamos de 24-48H para confirmar la fecha de entrega final. Si todavía tiene dudas sobre las fechas de entrega, póngase en contacto con su interlocutor de DOW.

The screenshot shows a user interface for managing orders. At the top, there is a search bar labeled 'Enter P.O. No.' and a dropdown menu set to 'P.O. number'. Below the search bar are buttons for 'Download Order' and 'Edit'. To the right, there is a toggle switch for 'View All' and a button for 'Open Orders'. The main area displays a table with 7 orders found. The columns are: Delivery Address, P.O. number (which is circled in yellow), Order No., Order Date, Order Status, Items, and Company Address. The first order in the list has a 'FILE' icon next to it and a link labeled 'ORDER ACK' below it. A large yellow arrow points from the circled 'P.O. number' column heading down to the 'ORDER ACK' link. On the right side of the screen, there is a sidebar with buttons for 'REORDER' and 'CHANGE ORDER'. It also shows the 'Order Date' as '11 Feb 2022' and the 'Order Type' as 'Standard Order'.



RESUMEN DE LAS ENTREGAS

Todas las entregas pendientes se pueden encontrar aquí.

El estado de la entrega se define por:

- Fecha prevista de envío.
- Fecha de entrega.

Una entrega puede tener el STATUS:

- PREPARACIÓN DEL ENVÍO: Se están realizando todos los preparativos para la carga y la salida del pedido.
- EN TRASLADO: El pedido está físicamente en camino.
- ENTREGADO: El pedido ha llegado a su destino.

Order Management ORDERS **DELIVERIES** Quick Links ▾ My Contacts ▾ ⓘ

Delivery Addresses Company Addresses Delivery Status Delivery Date Sort

18 Deliveries found

Q Enter Delivery No. Delivery No. ▾

Download Delivery Results Edit

Delivery Address	P.O. number	Delivery No.	Delivery Date	Status	Shipment No.	Company Address
[REDACTED]			03 Feb 2022	DELIVERED		[REDACTED]
[REDACTED]			03 Feb 2022	DELIVERED		[REDACTED]
[REDACTED]			10 Feb 2022	DELIVERED		[REDACTED]
[REDACTED]			16 Feb 2022	DELIVERED		[REDACTED]
[REDACTED]			14 Feb 2022	DELIVERED		[REDACTED]



RESUMEN DE LAS ENTREGAS - Continuación

Al hacer clic en la orden de compra, se obtienen los detalles de la entrega.

Aquí puedes encontrar:

- Albarán de entrega.
 - Lista de empaque.
 - Hoja de datos de seguridad.
 - Certificado de análisis (CoA).

El seguimiento de los envíos en tiempo real también está disponible para determinados clientes.



GESTIÓN DE LAS FACTURAS

Con los mismos pasos, puede obtener una visión general de todas sus facturas: pendientes y pagadas.

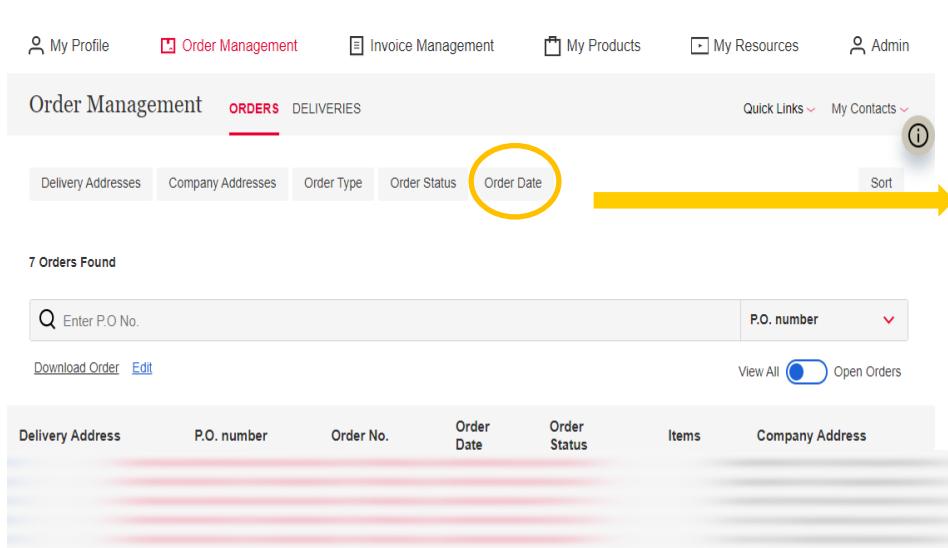
The screenshot shows the Dow website homepage. At the top, there is a navigation bar with links for English, WILTZ Luxembourg (Change), Cart (0), Contact Us, and Account. Below the navigation bar, the Dow logo is displayed. The main content area features a banner about Dow earning two R&D 100 Awards. A search bar is located at the top right of the content area. On the left side, there is a sidebar with a search bar and links for Product Catalog, Technical Library, and Customer Support. Two call-to-action buttons are visible: "PRODUCT CATALOG" and "TECHNICAL CONTENT". The right side of the content area has two images: one of red barrels and another of hands working on a laptop.



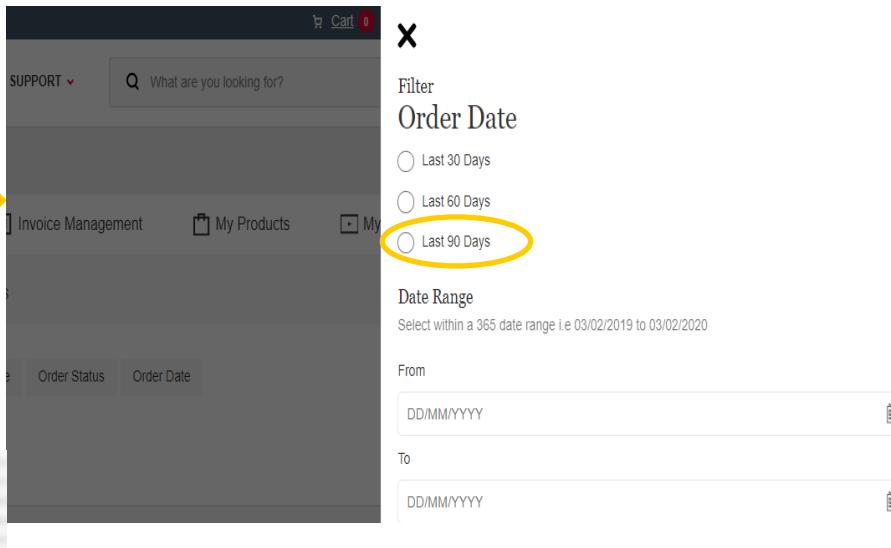
The screenshot shows the "Invoice Management" section of the website. At the top, there are several navigation links: My Profile, Order Management, Invoice Management (which is highlighted with a yellow circle around "ACCOUNT SUMMARY"), My Products, My Resources, Quick Links, and My Contacts. The "Invoice Management" section has tabs for ACCOUNT SUMMARY and INVOICES. Below the tabs, it says "1 Result Found". A table titled "26 Open Invoices Found" is displayed, showing columns for Invoice No., Type, Issue Date, Terms, Due Date, In Arrears, and Amount Due. The first row of the table is visible. At the bottom right, there are "1" and "Next >" buttons.

CONFIGURACIÓN DE LOS FILTROS

La configuración inicial del sitio muestra los últimos 30 días, pero se pueden ver hasta 90 días aplicando filtros en fechas y materiales específicos, o seleccionar una fecha personalizada dentro de los 365 días.



The screenshot shows the 'Order Management' interface. At the top, there are navigation links: My Profile, Order Management (highlighted in red), Invoice Management, My Products, My Resources, and Admin. Below this, the 'Order Management' section has tabs for 'ORDERS' (highlighted in red) and 'DELIVERIES'. Under 'ORDERS', there are filters for Delivery Addresses, Company Addresses, Order Type, Order Status, and Order Date. The 'Order Date' filter is circled in yellow. A large yellow arrow points from this filter to a modal window on the right.



The modal window is titled 'Filter Order Date'. It contains three radio button options: 'Last 30 Days', 'Last 60 Days', and 'Last 90 Days', with 'Last 90 Days' also circled in yellow. Below this is a 'Date Range' section with fields for 'From' (DD/MM/YYYY) and 'To' (DD/MM/YYYY), both with calendar icons. At the bottom of the modal is a large red 'X' button.



EXPORTAR PEDIDOS, ENTREGAS Y FACTURAS A EXCEL

Se puede configurar y generar un informe con la información de su conveniencia exportando los datos a Excel.

Este informe proporcionará:

- Visibilidad detallada del pedido/entrega.
- Más opciones para manipular la información requerida.

The screenshot shows the Order Management module of a software application. At the top, there are navigation links: My Profile, Order Management (which is active), Invoice Management, My Products, My Resources, Admin, Quick Links, and My Contacts. Below the navigation is a search bar with a placeholder 'Enter P.O. No.' and a dropdown menu set to 'P.O. number'. There are also 'View All' and 'Open Orders' buttons. The main area displays a message '7 Orders Found'. Below the search bar, there are two buttons: 'Download Order' (highlighted with a yellow circle and a large yellow arrow pointing to it) and 'Edit'. Underneath, a section titled 'Create Your Downloadable Order Document' asks 'At least one option must be selected in order to export'. It includes a 'Save as Default' checkbox and a grid of checkboxes for selecting data fields. The fields are grouped into four columns: PO Number, Requested Delivery Date, Material Description, CMIR Part Number; CMIR Description, Ship To Number, Forwarding Agent, Source Plant; Order Type, Order Entry Date, Confirmed Quantity, Line Item Net Value; Currency, Ship To Name, Color Code, Incoterm (Inco 1 and 2); Line Item, Item Status, Material Number, Unit Price; Sold To Name, Estimated Delivery Date, Contract Number, End User Number; Order Number, Total Item Quantity Ordered, Sales Unit of Measure, Customer Specifications; and Sold To Number, Planned Ship Date, End User Name. A red 'Download' button is located at the bottom right of the export configuration area.

